# 3. Educational Program

(	specializ	ation "Digital Tourism")										
		1 - General information										
Full name of IHE and	1	State University of Trade and Economics, faculty										
structural unit		of Restaurant										
		hotel and tourism business,										
		Department of Tourism and recreation										
Academic degree and		Level of higher education Bachelor										
qualification title in t	he	Speciality «Tourism»										
original		Specialization «Digital Tourism»										
<b>Educational program</b>	title	«Digital Tourism»										
Qualification title (de	gree),	Bachelor diploma, 240 credits ECTS										
program credits and	-	Training period 3 years 10 months										
duration												
Accreditation		Accreditation in Speciality 242 «Tourism», Certificate of										
		accreditation HД № 1196406 of 21.11.2017 р.										
		validity term 01.07.2024 p. MES of Ukraine										
Cycle\level		HPK Ukraine– 6 level, FQ-EHEA – first cycle, EQF LLL – 6										
		Level										
Academic backgroun	d	a certificate of secondary education										
Academic backgroun	u	a certificate of secondary cudeation										
Language(s) of instru	ction	Ukrainian										
Program duration		01.07.2026										
	1:1-											
Educational program		https://knute.edu.ua										
		2 - Educational programme aim										
		ofessional competencies for the successful implementation of nanagerial, production and technological activities in the field of										
	3 - 1	Educational programme description										
Subject area (field	Field of	f study 24 «Service sector»										
of study, speciality,	Special	ity 242 «Tourism»										
and specialisation)	Special	isation «Digital Tourism»										
	-											
Educational	Educati	onal and professional with applied orientation. Professional										
programme		ization) aspects of the program are the formation of knowledge										
orientation	· -	lls in production, economic and management activities in the field										
		national tourism.										
The main focus of		education in the field of tourism in specialty 242 "Tourism"										
the educational		ords: organization of tourism, foreign language, tourism										
programme		marketing, hotel business, restaurant business, tourist-recreational local studies, excursion business, specialized tourism; information systems										
and specialisation		tudies, excursion business, specialized tourism; information systems										
	and technologies in tourism; management.											
		coretical content of the subject area is based on: basic concepts:										
		, tourist, sphere of tourism, forms and types of tourism,										
		ional tourism, tourist resources, international market of tourist										
		s, objects and attractions of tourism; tourist product, excursion,										
	tourist	destination, tourist activity, tourist service, tourism economy,										

### 3.1. Profile of the educational program in specialty 242 "Tourism" (specialization "Digital Tourism")

	tourist infrastructure, subjects of tourist business;concepts: 1)
	humanistic, patriotic and educational, national identity; 2) globalization
	and geolocalization of tourism; 3) geotoriality of tourism, geospatial
	organization of the tourist process; 4) sustainable tourism for
	development; 5) information technology; 6) holistic marketing, 7)
	service; 8) socially responsible business; principles that determine the
	principles of training: student-centered, competence-oriented, scientific,
	systematic and consistent learning, practice-oriented, interdisciplinary
	methods and means: general and special scientific methods:
	geographical, economic, sociological, psychological, informational,
	methods of tourist service (technological-production, interactive,
	service).tools and equipment: technical equipment and facilities for
	information processing, compliance with safety in tourism and tourism
	activities of tourism market entities, specialized licensed applications,
	maps, atlases, sports equipmentsubject area contains knowledge of
	tourism, tourism and excursion activities, organization of hotel and
	restaurant business, transport services, information systems and
	technologies in tourism, tourism economics, touring, tourism
	management and marketing, legal regulation and safety of tourism.
Specific features of	The need for training, learning several foreign languages; training
the programme	abroad.
the programme	The program is implemented in the Ukrainian and English languages of
	instruction. The program reflects the loyalty provided by the Law of
	Ukraine "On Higher Education" in the context of academic autonomy.
	4 - Carrier opportunities and further learning
Carrier	Types and names of economic activity for which the bachelor is prepared
opportunities	for work (according to the National Classification of Ukraine
	"Classification of types of economic activity DK 009: 2010"):
	Section N. Activities in the field of administrative and support services
	Section 79. Activities of travel agencies, tour operators, other reservation
	services and related activities
	Group 79.1 Activities of travel agencies and tour operators
	Class 79.11. Activities of travel agencies
	Class 79.12. Activities of tour operators
	Group 79.9. Other booking services and related activities
	Class 79.90. Other booking services and related activities
	Section R. Education
	Chapter 85. Education
	Class 85.4. Higher Education
	Group 85.41. Vocational education at the level of higher vocational
	education
	85.42. Higher Education
	Section R. Arts, sports, entertainment and recreation
	Section 93. Activities in the field of sports, recreation and entertainment
	Class 93.2. Organization of recreation and entertainment
	Group 93.29. Organization of other types of recreation and entertainment
	Positions that the master is able to hold (according to the National
	Classification of Ukraine "Classifier of professions DK 003: 2010"):
	*
	3414 Tourist service specialist
	3414 Tour operator
	3414 Guide
	3414 Leisure specialist

[	2414 Secondist in much tourism development
	3414 Specialist in rural tourism development
	3414 Conference service specialist
	3414 Specialized service specialist 3414 Tourist security specialist
	3340 Instructor-methodologist on tourism
	3439 Other technicians in management
	•
	3439 Inspector of Tourism 1317 Managers of small enterprises without management staff in
	commercial services (agency manager)
Further learning	
Further learning	Graduates of the first level of higher education with a bachelor's degree in "Tourism" can enroll in the second level of education (master's
	degree). 5 - Training and Assessment
Taashing	
Teaching and	Student-centered learning, self-study, problem-oriented learning,
learning	practice learning, etc.Lectures, practical classes, independent work on
	the basis of textbooks, manuals and lecture notes, training through
	practice and professional internships, consultations with teachers,
Assessment	preparation of final qualifying work and attestation exam.
Assessment	Written exams, practice, term papers, presentations, individual projects, attestation and other types of work, which are evaluated in accordance
	with the "Regulations on the evaluation of learning outcomes of students"
	and postgraduate students", "Regulations on the organization of the
	educational process of students".
Integral competence	6 - Programme competences
Integral competence	The ability of a person to solve complex specialized problems and
	practical problems in the field of tourism and recreation or in the learning
	process using modern software and hardware and digital information
	technology, which involves the use of certain theories and methods of science and is characterized by complexity and uncertainty.
Concerl commeter co	
General competence	C01. The ability to exercise their rights and responsibilities as a member
	of society, to realize the values of civil (free democratic) society and the
	need for its sustainable development, the rule of law, human and civil
	rights and freedoms in Ukraine
	C02. Ability to preserve and increase moral, cultural, scientific values
	and achievements of society based on understanding the history and
	patterns of development of the subject area, its place in the general
	system of knowledge about nature and society and in the development of
	society, techniques and technologies, perform a variety of active
	recreation and a healthy lifestyle
	C03. The ability to act socially responsibly and consciously
	C04. Ability to think critically, analyze and synthesize
	C05. The desire to preserve the environment
	C06. Ability to search, process and analyze information from various
	sources
	C07. Ability to work in an international context
	C08. Skills in the use of information and communication technologies
	C09. Ability to identify, pose and solve problems
	C10. Ability to communicate in the state language both orally and in
	writing
	C11 Ability to communicate in a foreign language
	C12. Interpersonal skills
	C13. Ability to plan and manage time

	C14. Ability to work in a team and independently
Professional	C15. Knowledge and understanding of the subject area and
competence	understanding of the specifics of professional activity
•	C16.Ability to apply knowledge in practical situations
	C17. Ability to analyze the recreational and tourist potential of the
	territories
	C18. Ability to analyze the activities of the tourism industry at all levels
	of management
	C19. Understanding of current trends and regional priorities of tourism
	development in general and its particular forms and types
	C20. Understanding of processes of the organization of tourist trips and
	complex tourist service (hotel, restaurant, transport, excursion,
	recreational)
	C21. Ability to develop, promote, sell and organize the consumption of a
	tourist product
	C22. Understanding the principles, processes and technologies of
	organizing the work of the tourism industry and its subsystems
	C23. Ability to ensure the safety of tourists in ordinary and complex
	force majeure
	C24. Ability to monitor, interpret, analyze and systematize tourist information, the ability to present tourist information material
	C25. Ability to use information technologies and office equipment in the
	work of tourist enterprises
	C26. Ability to determine individual tourist needs, use modern
	technologies of tourist service and conduct pretentious work
	C27. Ability to cooperate with business partners and clients, the ability
	to provide effective communication with them
	C28. Ability to work in an international environment based on a positive
	attitude to dissimilarity to other cultures, respect for diversity and
	multiculturalism, understanding of local and professional traditions of
	other countries, recognition of intercultural issues in professional
	practice
	C29. Ability to act in the legal field, to be guided by the law
	C30. Ability to work with documentation and perform settlement
	operations on behalf of a travel business entity in particular
	using digital technologies and cyber security tools.
	K31. Ability to organize the process of creating and developing
	online travel agencies (OTA).
	7 - Program learning outcomes
	PLO01. Know, understand and be able to use in practice the basic
	provisions of tourism legislation, national and international standards for
	tourist services.
	PLO02. Know, understand and be able to use in practice the basic
	concepts of tourism theory, organization of the tourism process and
	tourism activities of the market of tourism services, as well as
	worldviews and related sciences.
	PLO03. Know and understand the basic forms and types of tourism, their
	division.
	PLO04. Explain the features of the organization of recreational and

	tourist space.
	PLO05. Analyze the recreational and tourist potential of the territory.
	PLO06. Apply the principles and methods of organization and
	technology of tourist services in practice.
	PLO07. Develop, promote and sell a tourism product.
	PLO08. Identify tourist documentation and be able to use it correctly.
	PLO09. Organize the process of customer service for tourism services
	based on the use of modern information, communication and service
	technologies and compliance with quality standards and safety standards.
	PLO10. Understand the principles, processes and technologies of
	organizing the work of the tourism business and its individual
	subsystems (administrative, socio-psychological, economic, technical and
	technological).
	PLO11. Know the national and foreign language (s), at a level sufficient
	for professional activity.
	PLO12. Apply skills of productive communication with consumers of
	tourist services.
	PLO13. Establish links with tourism experts and the ones of other
	industries.
	PLO14. Show respect for individual and cultural diversity.
	PLO15. To show tolerance to alternative principles and methods of
	performing professional tasks.
	PLO16. Act in accordance with the principles of social responsibility and
	civic consciousness.
	PLO17. Manage your training for self-realization in the professional
	tourism field.
	PLO18. Adequately assess own knowledge and apply it in various
	professional situations.
	PLO19. Defend own views in solving professional problems in a well-
	argued manner.
	PLO20. Identify problem situations and suggest solutions.
	PLO21. Make informed decisions and be responsible for the results of
	own professional activities. PLO22. Perform tasks professionally in uncertain and extreme situations.
8	• Resource support for programme implementation
Academic staff	Specialists who train bachelors in the educational program "International
Academic stan	Tourism" must have professional knowledge and professional skills in
	the field of tourism and resort and recreational business. Domestic and
	foreign practitioners in the field of tourism and resort and recreational
	business are invited to conduct problem lectures.
Facilities	Computer classroom "Tourism Business Management"
1 ucmitics	"Tourism" classroom
	Hotel business computer classroom
	Laboratory for the organization of services in the hotel industry
	Laboratory of bar business and oenology
	VR-library
	SMART library
Informational,	General scientific and special sources of recreational and tourist
teaching and	information, educational and methodical and monographic literature,
learning materials	cartographic sources, IT technologies and platforms and others. Author's
	developments of the teaching staff of the university.
	Use of KUNTE virtual learning environment and specialized software:
L	

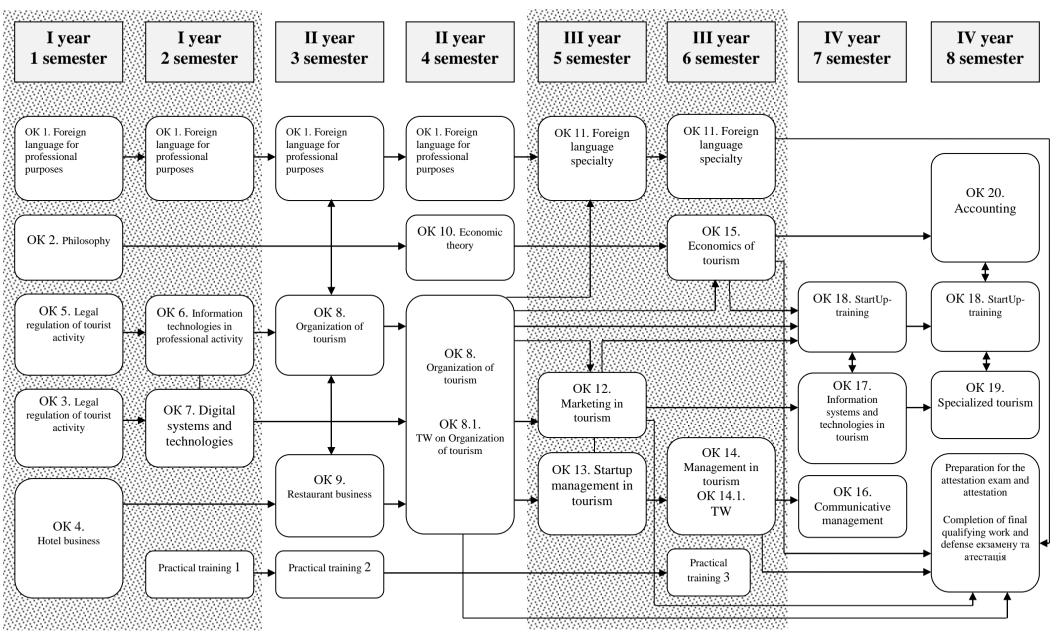
	Amadeus Selling Platform
	Software package "Sail: Enterprise"
	Samo-Tour software package
	Google Earth Geospatial Data Analysis Program
	Statistica Statistical Data Analysis Program
	Program for creating statistical surfaces and spatial regression surfaces
	"Surfer Golden Software"
	Microcal Origin graphic material development program
	MapInfo Pro 12.3 Travel Map Development Program
	9 - Academic mobility
National credit	National credit mobility is carried out in accordance with the concluded
mobility	agreements on academic mobility, double graduation, etc.
International credit	International credit mobility is realized through the conclusion of
mobility	agreements on international academic mobility (Erasmus + K1), on
	double graduation, on long-term international projects involving student
	training and the issuance of a double diploma, etc.
Training of foreign	Conditions and features of the educational program in the context of
students	teaching foreign citizens: knowledge of the Ukrainian language at a level
	not lower than B1.

	nal Programme components list	
Nº	<b>Educational Programme components</b> (courses, course papers, trainings, qualifying examination, graduation work)	Total credits
1	2	3
	Compulsory components of EP	
CC 1.	Foreign language for professional purposes	24
CC 2.	Philosophy	6
CC 3.	Legal regulation of tourist activity	6
CC 4.	Hotel business	6
CC 5.	Tourist and recreational local lore	6
CC 6.	Information technologies in professional activity	6
CC 7.	Digital systems and technologies	6
CC 8.	Organization of tourism	6
CC 9.	KR on the organization of tourism	6
CC 9.1	Restaurant business	6
CC 10.	Economic theory	6
CC 11.	Foreign language specialty	12
CC 12	Marketing in tourism	6
CC 13.	Startup management in tourism	6
CC 14.	Management in tourism	5
CC 14.1	KR on tourism management	1
CC 15.	Economics of tourism	6
CC 16.	Communicative management	6
CC 17.	Information systems and technologies in tourism	6
CC 18.	Startup training	9
CC 19.	Specialized tourism	6
CC20.	Accounting	6
<b>Total credits</b>	for compulsory components:	153
	<b>Optional components of EP</b>	
OC1	Life safety	6
OC2	Security of Internet resources	6
OC3	Business planning	6
OC4	Commercial law	6
OC5	Design	6
OC6	Second foreign language	42
OC7	Ecology	6
OC8	Excursion business	6
OC9	E-commerce	6
OC10	Business ethics	6
OC11	Ethnic cooking	6
OC12	Imageology	6
OC13	Intelligent systems	6
OC14	Internet technologies in business	6
OC15	Information law	6
OC16	Cultural heritage of Ukraine	6
OC17	Cultural tourism	6
OC18	Resort business	6
OC19	Logic	6

**1. List of educational program components and their logical order.** 2.1. Educational Programme components list

OC20	Public speaking	6
OC21	Payment systems	6
OC22	Politology	6
OC23	Legal regulation of tourism in the European Union	6
OC24	Psychology	6
OC25	Recreation	6
OC26	Religious studies	6
OC27	World culture	6
OC28	Sociology	6
OC29	Digital marketing technologies	6
OC30	Data analysis technology	6
OC31	Mobile application development technology	6
OC32	Labor Law	6
OC33	Tourist cartography	6
OC34	Equipment of tourist and recreational complex	6
OC35	Digital technologies in advertising	6
OC36	Event technologies in tourism	6
OC37	Web analytics	6
OC38	Web-design and Web-programming	
OC39	Payment systems	
Total credi	ts for optional components:	60
	Practical training	
Practical tra		3
Practical tra		3
Practical tra	ining 3	3
Total		18
	Competence assessment	
Preparation fo	r the attestation exam and attestation	3
Completion of	final qualifying work and defense	6
Total numb	per of credits	240

For all components of the educational program, the form of final control is an exam.



#### 2.2. Structural and logical scheme of EP

### 2. Form of competence assessment of applicants for higher education

Competence assessment is carried out in the form of public defense of the final qualifying work and qualification exam.

The final qualifying work should include theoretical and analytical generalizations or solutions to practical problems in the field of tourism and recreation using theories and methods of tourism.

The final qualifying work must be checked for plagiarism.

The final qualifying work must be published on the official website of the higher education institution or its structural unit, or in the repository of the higher education institution.

The attestation exam should be aimed at verifying the achievement of learning outcomes defined by the standard of higher education and the educational program.

	Components						mpeten	ces and .		Jinpu	1501 y	Comp								1	
Competences		CC1	CC2	CC3	CC4	CC5	CC6	CC7	CC8	CC9	CC10	CC11	CC12	CC13	CC14	CC15	CC16	CC17	CC18	CC19	CC20
	C01		*	*							*										
	C02		*						*		*										
	C03			*	*				*		*		*		*						
es	<b>C04</b>		*				*	*			*				*	*			*		
General Competences	C05				*	*			*	*			*	*							
Dete	C06					*	*	*	*				*	*	*	*		*	*		*
du –	C07	*				*			*	*		*	*					*			
2 –	C08						*	*					*				*	*	*		*
a	C09		*	*			*	*						*	*	*	*	*	*	*	
nei	C10		*	*		*	*	*	*	*	*		*	*	*	*	*	*	*	*	*
Ge	C11	*										*									
	C12	*	*						*	*	*	*	*	*	*		*		*	*	
	C13						*	*	*	*			*	*	*	*		*	*		*
	C14				*		*	*	*	*			*	*	*		*	*	*		
	C15	*		*	*	*			*	*		*	*	*	*	*		*	*	*	
	C16	*		*	*	*	*	*	*	*		*	*	*	*	*	*	*	*	*	*
	C17					*			*				*							*	
	C18								*	*			*		*	*		*	*	-	*
S	C19					*			*	*			*			*		*	*	*	
nce	C20				*				*	*			*	*				*	*	*	
ete	C21								*	*			*					*	*	*	
du	C22				*				*	*			*		*	*		*	*		
<b>[0]</b>	C23			*					*	*											
Professional Competences	C24					*			*				*	*		*		*	*		
uo	C25						*	*										*			
issa	C26				*				*	*			*							*	
.oft	C27	*							*			*	*		*		*	*	*		
Pr	C28	*				*			*	*		*	*				*			*	
	C29			*					*	*			*	*	*	*		*	*		*
	C30						*	*	*							*		*	*		
	C31							*										*			

## 4.1. Programme Competences and EP Compulsory Components Matrix

											4.2.	FTO	gra.	шU	օուլ	jete	nces	s an	u El	rU	puo	nai	COL	npo	nen	LS IVI	aur	X												
Componer Competer	nts / nces	0C1	0C2	0C3	0C4	0C5	0C6	0C7	0C8	0C9	0C10	0C11	0C12	0C13	0C14	0C15	0C16	0C17	0C18	0C19	0C20	0C21	0C22	0C23	0C24	0C25		0C26	0C27	0C28	0C29	0C30	0C31	0C32	0C33	0C34	0C35	0C36	0C37	0C38
	C01				*											*							*	*									*							
	C02				1												*						*					*	*											
	C03				1			*																*																
ses	C04																			*											*							*		
enc	C05							*									*									*		*												
ete	C06																														*							*		
du	C07																							*																
C01	C08		*							*			*	*	*							*								*		*				*		*	*	
al (	C09		*	*	*			*	*	*			*	*	*	*			*			*		*		*				*	*		*		*	*	*	*		
General Competences	C10	*	*	*	*	*		*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
en	C11						*																																	
9	C12						*	*	*		*	*	*					*	*		*		*		*	*			*								*			
	C13			*																																				
	C14																								*															
	C15								*									*	*					*		*											*			
	C16	*	*	*	*		*	*	*	*	*		*		*	*		*	*		*	*		*	*	*			*	*	*	*	*	*	*	*	*	*	*	*
	C17								*									*	*							*											*			
	C18			*																											*									
S	C19											*						*	*							*											*			
nce	C20								*	*								*	*																		*			
ete	C21									*								*	*											*						*	*			
ıpe	C22		*	*					*																					*					*	*				
on	C23	*														*																								*
I C	C24														*															*	*			*		*		*		
na	C25									*				*	*							*								*		*			*	*		*	*	
Professional Competences	C26								*									*	*																		*			
fes	C27										*		*								*				*															
ro	C28						*					*						*	*					*			*	*												
Р	C29		*		*											*							*	*									*							
	C30		*	*						*					*							*																		
	C31		*			1				*					*							*								*		*				*		*	*	

## **4.2. Program Competences and EP Optional Components Matrix**

Components / Program learning outcomes	CC1	CC2	CC3	CC4	ccs	cc6	CC7	CC8	623	CC10	CC11	CC12	CC13	CC14	CC15	CC16	CC17	CC18	CC19	CC20
PLO01			*		*			*	*			*	*		*		*	*	*	
PLO02		*			*			*	*	*		*	*	*	*		*	*	*	
PLO03			*		*			*				*							*	
PLO04					*			*											*	
PLO05					*			*				*			*					
PLO06				*				*	*								*	*	*	
PLO07							*	*	*			*					*	*	*	
PLO08			*					*				*	*		*			*		*
PLO09				*				*	*			*					*	*	*	
PLO10							*	*	*			*	*	*	*		*	*		*
PLO11	*				*			*	*		*	*	*	*	*	*	*	*		*
PLO12	*							*	*		*	*				*		*		
PLO13								*				*	*	*		*	*	*		*
PLO14	*	*		*	*			*	*		*	*								
PLO15														*						
PLO16		*		*				*	*			*	*	*				*		
PLO17		*												*						
PLO18	*		*	*	*	*	*	*	*		*	*	*	*	*	*	*	*	*	*
PLO19		*						*	*			*		*				*	1	
PLO20			*					*	*			*	*	*	*	*	*	*	*	*
PLO21			*	*				*	*			*	*	*	*	*	*	*	*	*
PLO22								*	*			*	*	*	*	*	*	*		*

# 5.1. Program learning outcomes and EP compulsory components Matrix

Components / Program learning outcomes	0C 1	0C 2	0C 3	0C 4	0C 5	0C 6	0C 7	0C 8	0C 9	OC 10	0C 11	OC 12	OC 13	OC 14	OC 15	OC 16	OC 17	OC 18	0C 19	OC 20	0C 21	0C 22	OC 23	0C 24	0C 25	OC 26	OC 27	OC 28	OC 29	OC 30	0C 31	0C 32	OC 33	OC 34	OC 35	OC 36	0C 37	0C 38
PLO01	*			*			*	*									*	*					*		*													
PLO02								*								*		*				*			*	*	*	*										
PLO03																	*																					
PLO04											*					*	*	*							*		*											
PLO05																*	*	*							*					*			*					
PLO06								*									*	*							*									*				
PLO07			*					*	*					*			*	*													*				*	*		*
PLO08			*					*															*										*	*				
PLO09		*						*	*								*				*				*						*			*			*	
PLO10								*										*																				
PLO11						*														*																		
PLO12						*						*								*				*														
PLO13										*																												
PLO14					*			*			*					*	*									*	*											
PLO15										*																						*						
PLO16	*			*			*			*						*						*					*	*										
PLO17																																						
PLO18	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*		*	*	*		*	*	*	*	*	*	*	*	*	*	*	*
PLO19																			*	*				*														
PLO20		*	*	*			*	*	*			*	*	*	*			*			*		*		*				*	*		*		*	*	*	*	
PLO21	*	*	*	*			*	*	*	*			*	*	*			*			*		*						*	*		*		*	*	*	*	
PLO22	*	*																						*														

## 5.2. Program learning outcomes and EP optional components Matrix

Change registration sheet					
N⁰	Date	Items to be changed	Changes initiator	Surname, initials of the person responsible for making changes	Signature
		1	1		

## Change registration sheet